



Contact

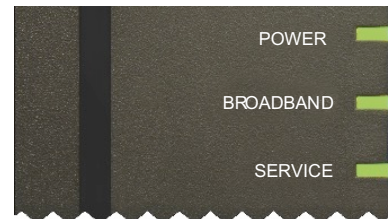
24/7 Technical Support: (812) 358-4458 Ext. 2

Email: info@jacksonremc.com

Website: fiber.jacksonremc.com

Light Status

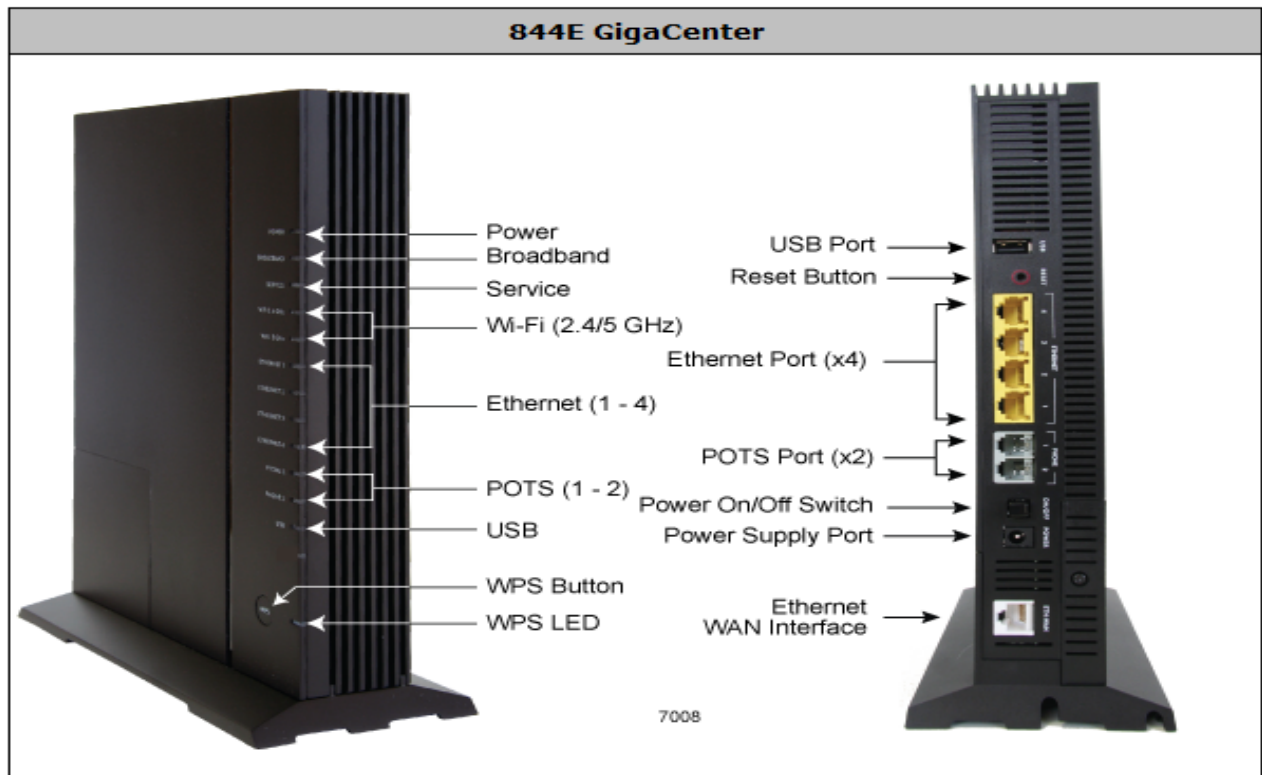
These three green lights pictured to the right mean that you have Internet access.



Description of each light on router:

1. Power - If solid GREEN, unit is powered up and operational. If solid AMBER or RED, please contact your service provider. If flashing AMBER, device is undergoing a software update - do not power off if in this state.
2. Broadband - If solid GREEN, a broadband connection has been established.
3. Service - If solid GREEN, Internet service has been established. If solid AMBER, the device is in "Walled Garden" mode (your browser may be redirected to a service provider's website). If solid RED, the device has failed to receive an IP address or a PPPoE session has not been established.
4. WiFi 2.4 GHz, WiFi 5 GHz, Ethernet 1-4, Phone 1-2, USB - If solid GREEN or flashing GREEN, services are provisioned or devices are connected and active.

Port Description



Reboot Router

Reboot your 844 GigaCenter

If you are having trouble, you may need to reboot your GigaCenter. If there are any question call our 24/7 Technical Support 812-358-4458 Ext. 2

Reboot

- With the GigaCenter plugged in and powered on, pull the power plug out of the GigaCenter to turn it off, wait 10 seconds and plug power cable back in to turn it back on. Once the power is returned, give it some time, as it will take about 1 to 2 minutes to fully boot up.