

How to set up your SmartHub Notifications for your PrePay Account

- Log onto www.jacksonremc.com
- Click on the Smarthub icon
- Click on New User? To create your account
- Complete New User Registration and submit
 - Answer the questions given and submit
- You will receive a “Congratulations” notice that you will receive a temporary password. Use it to login and change your password.

Once logged onto SmartHub

- Click on Notification
- On the left side of the screen click on **Manage Contacts**
- **Add text message contact**
 - Enter cell phone number you want text alerts to be sent
 - Click on **send verification code**
 - You will receive a text with a verification code. Go back to Notifications, Manage Contacts and to the far right of the cell phone number click on the box that says **Verify/Delete** and enter the verification code.
- **Add/Edit Email Contact**
 - Enter email address you want email alerts to be sent
 - Click on **send verification code**
 - You will receive an email with a verification code. Go back to Notifications, Manage Contacts and to the far right of the email address click on the box that says **Verify/Delete** and enter the verification code.

The verification codes are time sensitive so you may need to “resend verification code” if not verified in a timely manner.

Manage Notifications

Use this page to sign up for notifications about activity on your billing account.

SmartHub Prepaid Account Startup Screen

Quick Links

I want to...

- [Pay My Bill](#)
- [View Billing History](#)
- [Get Help](#)

- [Jackson County REMC](#)
- [Coop Connections Card](#)
- [Touchstone Energy](#)
- [Together We Save](#)
- [Energy Calculator](#)

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Communication / Alerts »

Welcome to Jackson County REMC's SmartHub

01/21/2013

We are pleased to offer members the new online system called SmartHub. With SmartHub you can pay your bill, view up to 24 months of billing history, view electricity usage and history, view account information, receive email and text notifications, and much more. Also, there are FREE Apps for your iOS or Android phones and tablets. Let us know if you have any questions either by phone or the use of the "Contact Us" feature on the menu bar.

[See More](#)

Account Overview

[Pay all outstanding balances »](#)

JOHN A SMITH >>
123456

Days Remaining:
3 Estimated

Prepaid Credit Balance:
-\$36.27

Prepaid Total Credit Balance:
-\$36.27

[Make Payment »](#)

[See Less](#)

Account	Days Remaining	Prepaid Credit Balance
Electric 99999099 - Prepaid Account View Prepaid Details »	3 Estimated	-\$36.27

[Pay Now »](#)

My Usage

- [View Usage](#)
- [Analyze](#)



Call Us: 800-288-4458

Version: 2.8

Number of days remaining based on the prepaid account balance.

Prepaid balance owed amount.

Prepaid total balance owed amount.

Click to make a payment

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JOHN A SMITH >>
123456

Days Remaining:	Prepaid Balance Owed:	Prepaid Total Balance Owed:	Make Payment »
0 Estimated	\$1.51	\$1.51	

[▼ See Less](#)

Account	Days Remaining	Prepaid Balance Owed	
Electric			
99999099 - Prepaid Account	0 Estimated	\$1.51	Pay Now »
View Prepaid Details »			

My Usage

- [View Usage](#)
- [Analyze](#)



Number of days remaining based on the prepaid account balance.

Prepaid balance owed amount.

Prepaid total balance owed amount.

Click to make a payment

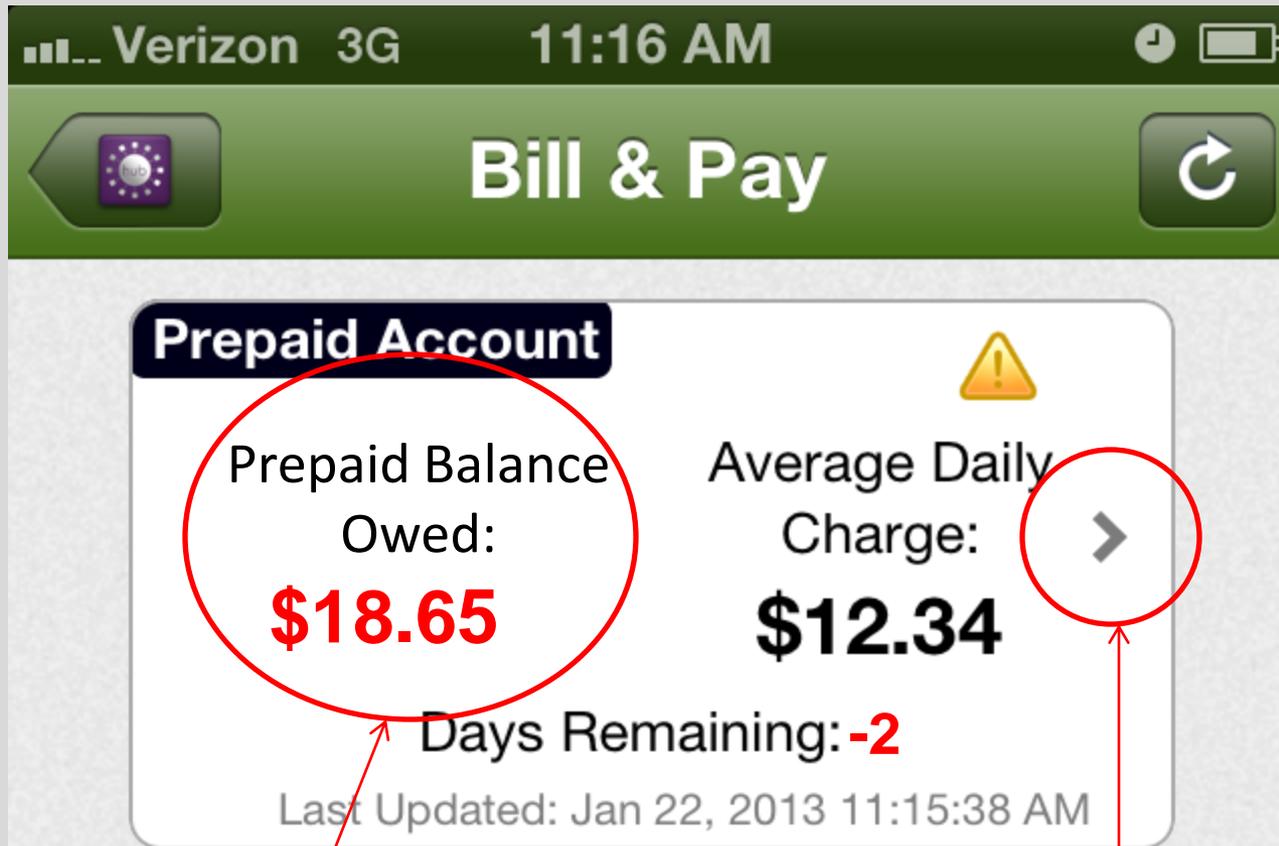
SmartHub App Prepaid Balance Screen



Account balance. Negative value in black font indicates a credit

Tap to go to payment screen

SmartHub App Prepaid Balance Screen



Account balance. Red number indicates the amount owed.

Tap to go to payment screen